



BECS PACIFIC LTD

Phone (562) 908-6890 Fax (562) 692-5404

CORE RETURN POLICY

Include the Invoice number # that was from the original purchase. If the invoice number is unknown or lost, please call Customer Service at (888)-359-3999, to obtain all appropriate information for return.

Core return freight is the responsibility of the customer.

In order to receive full core credit, your core(s) must be returned within 30 days from receipt of order. It must be as is "off the engine." Full core credit will be given if core meets acceptance criteria.

No Core Credit issued when:

- Core is seized or hydraulic head is cracked
- Excessive damage (Heavy use of Bio-diesel and rust are common causes for unacceptable core)
- Core is fire damaged
- Cracked or damaged injector bodies
- Core is returned after 30 days
- Please do the following when returning a core
- Make sure you have removed all fittings from your old unit
- Drain all fuel and oil from unit
- Package cores so that fuel and oil does not escape from the package
- NOTE: packages that have fuel or oil residue on the outside of the box during shipping will not be delivered by UPS or the postal service which will cause delays.
- Please re-use boxes and bags that parts were shipped in originally. These boxes are UPS approved to reduce damage while being handled in freight.
- All shipping charges are the responsibility of the customer
- Please write on the box "Core Return" and have RGA # clearly written on the outside of box
- Include copy of original invoice and RGA inside box
- Please retain all RGA numbers, Invoice numbers and UPS tracking information until credit is received by you.